

Warranty Certificate

Important:

Cyrusher warranties against manufacturers defects for all of our regular electric bikes and parts except accessories :
The warranty period begins on the delivery date within twelve (12) months.

Any return should be done within thirty(30) days from the date of purchase.

Please note this warranty only covers the initial purchaser and DOES NOT cover accessories.

Ask about our extended warranty program.

1. Validity

The warranty is valid only when:

- a) The product is purchased from Cyrusher authorized dealers or outlets.
- b) The Product is NOT transferable to any third party either in ownership or during the period of contract.
- c) The model and serial label should not be defaced or removed from the Product.

2. Exclusion

The warranty is not applicable to:

- a) Damage or loss caused by modification, alteration, repair by any unauthorized party.
- b) Damage or loss caused by mishandling of the customer or person(s) that has accessed to the Product in the customer's premise.
- c) Normal wear and tear.
- d) Damage or loss caused by Acts of God or any other sources beyond Cyrusher's control.
- e) Damage or loss as a result of external bodies.
- f) Damage or loss caused by another device that is connected to the Product.
- g) Damage resulting from accidents, misuse, abuse, tampering or failure of the customer to follow normal operating procedures outlined in the user manual.
- h) General Maintenance and servicing.

Cyrusher bike/ebike warranty

In the rare case that your bike and ebikes arrives and does not work, the only course of action is repair or replacement AT MANUFACTURERS DECISION.

In order to honor the warranty the following must be followed:

- If your bikes and ebikes received with a defect, Cyrusher will take care of the shipping fees (at Cyrusher's Instruction) and immediately ship replacement equipment or repair the equipment.
- If your bikes or ebikes are in need of repairs, the owner must contact Cyrusher and will receive a Return Authorization Number (RA) and all of the necessary information. Cyrusher will not accept returns without a RA Number.

- All returns must be properly packaged to prevent damage during shipment. An explanation of the problem or damage and a proof of purchase must be submitted with the return which will be shipped by the owner.
- The RA number must be clearly visible.
- The owner will be responsible for insurance of the merchandise (at his costs) because Cyrusher will not be responsible for damages or loses during shipment.

The warranty is void if: The damages are as result of an accident, abuse, alteration, non authorized usage, a major force, or use of other electricity than that indicated on the bikes or ebikes.

The warranty is void if: The warranty is void if: repairs, modifications, or alterations were done by a person not authorized by Cyrusher.

The warranty is void if: the owner or user neglected to do routine maintenance required and the damages or problems are directly related to such neglect. It is the users responsibility to keep bikes or ebikes in proper condition.

*****Certain parts of the equipment are not covered by the Cyrusher warranty due to the fact they require replacement after multiple use. For example, buttons, pedals, seats, etc. These parts will eventually require replacement at the owners cost.**

The manufacturers will not be held responsible for damages or monetary loses related to the purchase or the use, of their products Cyrusher excludes his responsibility for all physical and moral damages linked to the purchase and use of their products. In all cases, the damages cannot exceed the purchase price paid by the initial owner.

The final decision to honor the warranty is taken by Cyrusher personnel after a technical inspection after the owner returns defective products.

This warranty excludes:

- 1. Replacement and shiping costs of products worn out by normal use
- 2. Replacement and shipping costs of products due to neglect, abuse, lack of maintenance problems.

Warranties are **NON TRANSFERABLE**

After SALE SERVICE

Because we think a strong post sale service is fundamental, we provide every new client with FREE customer care plan. commercial generator.

Product Data

Bike/ebike Model: _____ Serial Number: _____
Purchase Date: _____ Order Number: _____

